



2016 LSC Grant Application

Applicant: Ohio State Legal Services Association

Service Area: OH-24

Grantee Number: 436070

2016 Private Attorney Involvement Program Plan

Pursuant to 45 CFR §1614.4

I. INTRODUCTION

Ohio State Legal Services Association (OSLSA) is a nonprofit law firm that provides civil legal assistance for low-income individuals through two direct services components: Southeastern Ohio Legal Services (“SEOLS”) and The Legal Aid Society of Columbus (“LASC”). The two programs serve a total of 36 counties that range from urban Franklin County to the rural, Appalachian counties in the southeast corner of Ohio. This private attorney involvement (“PAI”) program strives to provide a unified system for the delivery of pro bono services, while allowing for the specialization necessary to meet regional needs and maximize local resources.

Our 2016 PAI Plan continues to build upon our existing pro bono services and to create new delivery mechanisms designed to increase client services in substantive areas prioritized by each office. We utilize various delivery models and recruitment tools, work closely with community partners, and establish collaborative partnerships. These efforts ensure eligible clients have access to a range of pro bono legal resources, including assisted pro se models, legal education, advice, brief services, and full representation.

This PAI Plan takes into account input from all of the branch offices, the executive management, Boards of Directors, Pro Bono Coordinators, and local stakeholders in the service areas. In developing this Plan, the programs also consulted with significant segments of the client community, private attorneys, and bar associations. Each entity operates under Legal Services Corporation (LSC) Policies and Procedures.

II. RECRUITMENT, RECOGNITION AND RETENTION

A. Recruitment

In the Southeastern service counties, SEOLS relies primarily on the traditional recruitment methods of making personal contacts, participating in local bar associations, and serving on community boards and other various community groups. These contacts are pursued principally by local SEOLS staff, with support from the Pro Bono Coordinator.

To supplement these local efforts, the SEOLS Pro Bono Coordinator pursues targeted recruitment efforts aimed at specific attorney groups. For newly admitted Ohio attorneys in the SEOLS service area, we use direct mailings with pamphlets and other branded materials outlining pro bono opportunities in the southeastern Ohio region. In partnership with the LASC Tax Team Managing Attorney, the SEOLS Pro Bono Coordinator attends meetings of the tax section of the state bar and sends mailings to committee members to recruit tax attorneys for the Low Income Taxpayer Clinic.

In the counties served by the Marion LASC office, LASC likewise relies primarily on the traditional recruitment methods of making personal contacts, participating in local bar associations, and serving on community boards and other various community groups. Local staff pursues these avenues, with support from the Pro Bono Coordinator.

With its active urban bar, Franklin County recruitment efforts benefit from collaboration with an active bar association and bar committees in Columbus (CBA), along with local support from the judiciary and law schools. LASC has ongoing partnerships with specific bar sub-committees, including the Bankruptcy, Probate, Estate Planning, and New Lawyer Sub-Committees.

Pro Bono Coordinators from both LASC and SEOLS synchronize their recruitment through joint participation in the Columbus Bar Association Pro Bono Committee, chaired by the LASC pro bono coordinator. Attorneys are provided with a menu of pro bono alternatives, which they are free to explore based on where they live and practice. SEOLS benefits from the collaboration with Columbus firms, as it seeks participation from large metropolitan law firms who might not otherwise seek out information about rural pro bono practice. The Pro Bono Coordinators also align visits to firms to conduct pro bono presentations, through contact with the firm pro bono coordinators and members of the LASC board of directors.

Both PAI programs have recruited from specialized populations, including retired or semi-retired attorneys, for both in-house case work and the Volunteer Resource Center (“VRC”) in-house volunteer positions. LASC continues its partnership with in-house corporate law departments at Nationwide Insurance, JP Morgan Chase, and Alliance Data Systems. In 2015, LASC board leadership began developing a relationship with Columbus Partnership, a non-profit, membership-based CEO organization of 52 CEOs from Columbus’ leading businesses and institutions in an attempt to garner more pro bono support from the in-house corporate community.

For 2016, the LASC Pro Bono Coordinator will continue to work closely with the LASC Board to consolidate visits for both pro bono recruitment and fundraising.

Both programs will continue to search for additional opportunities with large law firms with whom we have developed close professional relationships and with smaller firms that have not been targeted in the past.

The websites for the programs—www.seols.org and www.columbuslegalaid.org—provide information on the menu of pro bono opportunities available through each program. Both programs maintain a presence on social networking sites, such as Facebook, Twitter, and LinkedIn, to connect with tech-savvy attorney populations, and LASC distributes a monthly Pro

Bono Update e-newsletter, which contains information on pro bono opportunities in all of the service areas and aims to encourage volunteerism across all served counties. SEOLS distributes a quarterly *SEOLS Briefly* electronic newsletter to all area attorneys and other interested community members, which includes information on pro bono opportunities and successes. Each year, one issue of *SEOLS Briefly* will include a link to the current PAI plan and request feedback from its readers.

The Supreme Court of Ohio has offered several new avenues for recruitment that were previously unavailable to OSLSA. One exciting development is a change in the programming for the New Lawyer Mentoring program offered by the Supreme Court of Ohio. In consultation with legal aid PAI staff around the state, the mentoring program has enhanced its pro bono component for mentor/mentees and is also coordinating recruitment events around the state for legal aid and other pro bono providers. In 2015, the Court also modified the rule pertaining to Corporate Counsel attorneys who are not otherwise licensed in Ohio. Those attorneys can now engage in pro bono activity for clients through certain recognize PAI and pro bono programs in the state, including OSLSA. Lastly, certain Supreme Court of Ohio justices have been active in Access to Justice events that promote pro bono participation in the private bar.

B. Recognition

In 2016, SEOLS and LASC will continue to work toward the implementation of several forms of volunteer appreciation and recognition in an effort to retain current volunteers. Both programs will continue to spotlight pro bono achievements by nominating volunteers for local and national awards, by featuring articles on outstanding pro bono work on our program websites, through submission of pro bono highlight stories to local bar publications, and through personal thank-yous from clients, staff attorneys, and the Pro Bono Coordinators.

LASC recognizes current PAI involvement through its monthly e-newsletter volunteer spotlight and has been fortunate to partner with the Columbus Bar Association to host an annual Pro Bono Reception, at which LASC volunteers receive pro bono awards. LASC has also had the benefit of marketing volunteers who can assist with the development of the newsletter and attorney spotlight stories.

SEOLS also recognizes pro bono efforts in its newsletter *SEOLS Briefly*. Each newsletter focuses on one SEOLS office and it includes details regarding local brief advice clinics and outstanding volunteers or projects. At the end of the year, SEOLS sends holiday cards thanking volunteers and pro bono supporters for their service. Each year, SEOLS will host a table at the Ohio State Bar Foundation annual awards dinner for pro bono supporters from the rural service areas.

OSLSA solicits feedback from clients via a satisfaction survey sent in every client closing letter. The pro bono programs share this information with volunteers, so that the PAI attorneys can hear from clients how much their service meant to them in a time of crisis. LASC has recruited volunteers to work specifically on developing content for recognition articles and will continue to explore use of marketing and communications volunteers in its pro bono work.

The Ohio Poverty Law Center has been approved as a CLE sponsor and is therefore able to coordinate CLE accreditation for many of the training opportunities available for SEOLS and LASC volunteers. Training events allow attorneys to earn free CLE credits by agreeing to accept pro bono cases or to participate in our clinics. LASC has regularly records of its pro bono CLEs and makes them available on its website, which enables recruitment to occur throughout the year.

OSLSA partners with others in the community when offering its trainings. The OSBA assisted with recording a Certificate of Qualification for Employment CLE that was broadcast statewide and then made available electronically for future use by pro bono attorneys. To encourage broader participation, CLEs have been offered off-site, at JP Morgan Chase, Porter Wright, and Capital Law School. To encourage broader participation, CLEs have been offered off-site, at JP Morgan Chase, Porter Wright, and Capital Law School. OSLSA staff have also been invited to present at offsite professional conduct seminars located at local firms, including Bricker & Eckler. The trainings will serve not only as a token of appreciation, but also as a recruitment and retention tool.

C. Retention

As a retention tool, LASC and SEOLS will continue to supplement and improve our extensive list of support services for pro bono attorneys. This list of supports includes, but is not limited to, sample pleadings/forms, primary malpractice insurance coverage at no cost, reimbursement of extraordinary litigation and out-of pocket expenses, law clerk research support, office space, and access to secretarial support. Staff attorneys from both programs serve as substantive law mentors for our volunteer attorneys and trainers at many of the pro bono CLEs. OSLSA has also benefited from the use of pro bono attorney mentors, who are matched with less experienced PAI in the areas of Unemployment Compensation, Bankruptcy, and Special Education.

In 2016, LASC and SEOLS will continue to benefit from another strong recruitment and retention mechanism: CLE credit for pro bono service. Attorneys can earn one hour of CLE credit for every six hours of volunteering, up to six hours of CLE. LASC and SEOLS continue to publicize to the respective bars the various pro bono options for private attorneys to earn such CLE credits.

III. COLLABORATION WITH STATEWIDE AND LOCAL PRO BONO PARTNERS AND INITIATIVES

A. Columbus Bar Association Pro Bono Committee

The LASC and SEOLS Pro Bono Coordinators serve on the Columbus Bar Association (“CBA”) Pro Bono Committee, which has a mission to enhance the delivery of legal services to all citizens of Franklin County with particular emphasis on helping the poor. The LASC Pro Bono Coordinator was appointed to chair this committee for 2014-16. Committee members include private attorneys, representatives from local law schools, and representatives from the Ohio Legal Assistance Foundation (“OLAF”). The committee works to identify opportunities to match the needs of the low-income population of Central Ohio with the skills and resources of

local law firms and private attorneys. Committee members assist with interviewing attorneys for spotlight stories that can be used to market pro bono opportunities via bar publications.

B. Statewide Task Force On Committee of Pro Bono Coordinators

SEOLS and LASC are working with other PAI coordinators around the state to share best practices and to work through obstacles together. We aim to increase the materials each program is making available to its volunteers and to build upon each program's ideas. One goal is to identify projects that can operate across program boundaries. Another is to create trainings that can be duplicated and shared among the programs, as discussed above.

C. Ohio State Bar Association

LASC and SEOLS staffs serve on the OSBA Access to Justice Committee. This statewide group focuses on how legal services programs and other service providers can address systemic issues affecting low income clients on a statewide level. The committee identifies and shares best practices and project ideas to help make the most effective use of limited resources.

In collaboration with the Ohio State Bar Association, which designated October 30, 2015 the "Day of Service" for its membership, OSLSA staff organized a recruitment CLE *Justice for All*, which featured a Federal Bankruptcy Court Judge, a panel of current PAI, and additional sessions aimed at educating and encouraging new volunteers. The OSBA advertised this CLE, which was approved for professional conduct CLE credit and was offered free to attorneys who committed to sign up for a pro bono project. OSLSA looks forward to partnering with the OSBA for the Day of Service in 2016.

D. Law School Collaboration

OSLSA will continue to work closely with local law schools. Both LASC and SEOLS benefit from the pro bono involvement of The Ohio State University Moritz College of Law and Capital University Law School. Students from both schools volunteer at brief advice clinics, the PACO Wills clinics, the "Fresh Start" reentry clinics, the Volunteer Resource Center, and the Pro Bono Bankruptcy Projects. A "Law Student and Non-Lawyer Opportunities" guide and online schedule/sign-up have been made available, and program staff visit the local law schools periodically to discuss the programs available for law students at all levels of experience. In 2015-16, the OSU Moritz Civil Law Practicum has also committed to assist with certain research and document drafting in connection with the OSLSA Impact Case Referral Project.

Although OSLSA will continue to always work closely with local law schools, the recent change in LSC PAI regulations broadening the definition of "Private Attorney" will further develop and enhance these relationships. Both LASC and SEOLS benefit from the pro bono involvement of The Ohio State University Moritz College of Law and Capital University Law School. Students from both schools volunteer at brief advice clinics, the PACO Wills clinics, the "Fresh Start" reentry clinics, the Volunteer Resource Center, and the and have signed on to participate in the Pro Bono Bankruptcy Projects. Specifically, students from both schools are already engaged in

assisting with client document collection for the Chapter 7 referral project and have been actively volunteering at the ongoing Bankruptcy Bypass clinics. Students also actively participate in the PACO Wills clinics. Lastly, law students are now paired with retired attorneys and volunteers to expand the efficiency and output of the in-house VRC program. A “Law Student and Non-Lawyer Opportunities” guide and online schedule/sign-up have been made available, and program staff visit the local law schools periodically to discuss the programs available for law students at all levels of experience. In 2015-16, the OSU Moritz Civil Law Practicum has also committed to assist with certain research and document drafting in connection with the OSLSA Impact Case Referral Project.

IV. DELIVERY MODELS

In 2016, LASC and SEOLS will use a combination of pro bono panels and referral projects, reduced fee referrals, legal clinics, legal education workshops, and collaborative partnerships with law firms to provide legal services to eligible clients. It has been our experience that giving volunteers a choice to decide their level of pro bono participation enhances commitment, thereby retaining them in the program.

A. Pro Bono and Reduced Fee Panels and Referral Projects

1. Volunteer Resource Center

The VRC is a case referral program housed at LASC that sustains two types of volunteers: attorneys who agree to take cases on a pro bono basis and in-house volunteers who sign up for three-hour weekly shifts to handle client intake, case evaluation, and referral of appropriate cases to our attorney panel. The VRC addresses four areas:

- **VRC Housing Project**

Tenants facing evictions from private, non-subsidized housing in Franklin County are matched with pro bono attorneys willing to defend them. VRC in-house volunteers conduct phone interviews and review documentation in an effort to ensure that the program is referring cases in which a pro bono attorney can provide meaningful assistance to the client. The VRC has expanded its case acceptance criteria and begun referring certain conditions cases that are appropriate for a Motion to Prohibit Re-rental. In close collaboration with the LASC Housing team, the VRC project has also begun targeting landlords who have received high numbers of code violations in recent months/years.

- **VRC Consumer Project**

Clients who are being sued for credit card debt by debt buyer plaintiffs are matched with volunteer attorneys.

- **Unemployment Compensation Appeal Project**

LASC matches volunteer attorneys with clients who are denied unemployment compensation, face an appeal by a former employer after being approved for benefits, or disagree with a decision of the Department of Job & Family Services regarding their benefits. Unemployment Compensation Review Commission hearings are typically conducted by telephone. Mentors with

extensive experience in this field, including retired hearing officers, are available. With changes in the LASC public benefits team staff, this program experienced some growth and 2015, which will continue in 2016.

- **ICAN Escrow Project (Improving Neighborhoods and Conditions)**

Tenants struggling with poor housing conditions are assisted by law student volunteers supervised by members of the LASC Housing team through contacting city code and providing written notices to landlords in phase 1 of the ICAN program. If landlords are still unresponsive, tenants who are eligible to deposit their rent (“escrow”) are referred to pro bono attorneys, who will represent them in their escrow actions through Phase 2. Phase 2 has had a slow start in 2015, but OSLSA looks forward to expansion in 2016.

2. Family Law Referrals

SEOLS has specialized reduced fee and pro bono panels in family law in a majority of the branch offices. The availability of this effort is highly dependent on the level of interest of the local bar, which varies significantly. While some offices have a reliable panel of attorneys for family law cases, others have seen their rosters dwindle or disappear. SEOLS continues to evaluate whether further resources should be devoted to rebuilding these panels in offices facing this type of obstacle.

Attorneys participating in the LASC reduced fee referral project—the Legal Aid Referral Program (LARP)—are required to accept two pro bono case referrals per year, which enables LASC to involve volunteers in the family law area.

SEOLS and LASC collaborate on providing training on both basic and advanced family law and offer this training to the active PAI community at no charge.

3. Veterans Pro Bono Project

OSLSA continues to utilize pro bono attorneys to meet the civil legal needs of low-income veterans. OSLSA offers its weekly brief advice clinic at the Columbus VA Ambulatory Care Center, and began a clinic at the Licking County VA in the summer of 2015, utilizing pro bono attorneys, volunteer law students, and several intake volunteers. After each clinic, LASC staff process referral of low-income veterans served by these clinics to appropriate entities, including the Veteran Fellow at each Legal Aid program, Operation Legal Help Ohio, and the Ohio State University Grassbaugh project.

With regard to Operation Legal Help Ohio, LASC and SEOLS intake staff field these calls and applications for assistance. Once applicants are determined to be eligible for services, they are either served by their respective legal aid program, or referred to Operation Legal Help for placement with one of their volunteer attorneys.

4. Low Income Taxpayer Clinic

LASC and SEOLS maintain a roster of attorneys willing to accept tax cases pro bono through our Low Income Taxpayer Clinics. Attorneys provide representation to low income taxpayers

involved in tax controversies with the Internal Revenue Service, State of Ohio or local tax authorities. The LITC currently offers two pro bono opportunities to interested volunteers: direct referral of full representation cases or in-office placement to co-counsel with program staff. For both the full representation referrals and in-office cases, LASC and SEOLS thoroughly screen each client and case to ensure an appropriate referral to the proper pro bono placement. LASC provides mentors, materials, support, and co-counsel to volunteer attorneys with these LITC opportunities. These attorneys are either active tax practitioners or they have received specialized training from the tax clinic. An onsite tax CLE was offered at Porter Wright in late 2015, targeting transactional attorneys from that firm, and another onsite CLE at Bailey Cavalieri is tentatively planned for early 2016.

In 2015, LASC and SEOLS continued their pro bono project in which volunteer tax attorneys attended the U.S. Tax Court calendar call and provided brief advice to pro se litigants prior to the start of their hearings. The programs plan to continue this program for the 2016 Calendar Call.

5. Chapter 7 Pro Bono Bankruptcy Project

SEOLS and LASC share a roster of volunteer attorneys who have agreed to accept Chapter 7 case referrals for very low-income individuals residing in jurisdictions served by the Southern District of Ohio, Eastern Division. Law students, law graduates, and college graduates volunteer in-house at LASC to meet with clients first to assist with document collection, thereby easing the burden on volunteer attorneys. Bankruptcy Attorney Melissa Linville will continue to spearhead this project in collaboration with the Pro Bono Coordinators.

6. Marion Office Direct Referrals

The Marion office, serving Delaware, Marion, Morrow, and Union Counties, continues to make pro bono and reduced fee referrals to a dedicated panel of volunteer attorneys on an as-needed basis. To encourage participation and develop relationships, SEOLS and LASC staff have met with private practitioners from Union County, attended a Union County Bar Association meeting, and worked together to plan the 2014 Bankruptcy CLE in Marion. LASC staff from the Marion and Columbus offices will also schedule a meeting of panel attorneys in 2016 to assess current volunteer needs and potential for expansion.

7. LASC's Legal Aid Reduced Fee Referral Project (LARP)

The Legal Aid Reduced Fee Referral Project is comprised of a panel of attorneys who accept reduced fee referrals for divorces and bankruptcies. LARP volunteers are provided with free admission to CLE trainings sponsored by LASC, and have access to LASC mentors. In exchange for the reduced fee referrals, attorneys agree to accept a minimum of two pro bono cases or attend two pro bono clinics per year. LASC continues to benefit from the participation of an in-house volunteer paralegal, who executes the reduced fee bankruptcy project under the supervision of the Pro Bono Bankruptcy Fellow and LASC Pro Bono Coordinator.

8. Seniors Referrals for Wills, Living Wills and Powers of Attorney

Wills, powers of attorney, and advance directives for low-income seniors in Franklin County are referred to the Attorney General's office and private attorneys from the Columbus Bar Association Estate Planning and Probate committees for pro bono service through the Seniors Pro Bono Program. In 2015, the project expanded to include certain limited probate issues, declarations of funeral arrangements, and transfer on death deeds.

9. Impact Case Referral Project

In close connection with members of the LASC Board, LASC and SEOLS have developed a system of vetting larger "impact" cases for potential referral to private firms. Several issues have been vetted through the Vetting Committee and are in various stages of development. This particular program is a viable means of using Columbus resources to assist rural clients. The programs look forward to referring cases in 2016.

B. Legal Advice and Brief Service Clinics

1. Rural Brief Advice Clinics

SEOLS currently hosts 16 brief advice legal clinics in its service area. These clinics are staffed with local private attorneys who volunteer their services in the evening at local libraries, churches, legal aid offices, and other accessible locations to serve low-income clients with a range of civil legal matters. Attorneys are not required to provide services beyond the clinic setting, but often take cases for full representation following their meeting with the client. These clinics have been highly successful and SEOLS will continue to work to set up new clinics in counties where there are currently no other pro bono legal services available.

OSLSA began its Madison County brief advice clinic in 2015, offering three clinics at the London Public Library.

2. Columbus Brief Advice Clinics

LASC pro bono and intake staff support Brief Advice Clinics in Franklin County by providing intake assistance, recruitment, malpractice coverage, free CLEs, and information regarding Legal Aid referral priorities. Clinics take place monthly at Broad Street United Methodist Church, First Church of God, Lutheran Ascension Haimel Center, Mt. Olivet, Crossroads United Methodist, New Salem, and Broad Street Presbyterian Churches. In 2015, LASC started a monthly clinic at Jewish Family Services.

3. YWCA Family Center Legal Clinic

LASC continues to partner with the YWCA Family Center and the private bar for a robust brief advice clinic at the only emergency family shelter in Columbus. Volunteer attorneys and law students from both OSU and Capital meet on-site with shelter residents who seek legal

information and advice. LASC supplies malpractice coverage, training, and mentors for the volunteers participating in the clinic. The clinics are held every three weeks.

4. Adult Shelter Assistance Project

LASC staffs four brief advice clinics per month, assigning two law students for intake and 2-3 volunteer attorneys at each site. LASC will continue to offer these clinics to adults experiencing homelessness in Franklin County in 2016. The program began the year staffing two clinics at the “Faith on 6th” shelter and two clinics per month at the Van Buren adult women’s shelter, but to meet the needs of a fluctuating shelter system, OSLSA modified its program. ASAP now serves clients at the “Faith on 8th” men’s shelter one time per month and also split the Van Buren clinic volunteers in order to serve families at the new Van Buren emergency family shelter, located adjacent to but separate from the adult women’s shelter.

5. Wills Clinic – Paralegal Association of Central Ohio (PACO)

LASC co-sponsors the monthly pro bono Wills Clinic with PACO. Private attorneys, law students, and paralegals staff the clinics, which are held at low income senior residences in the evening. Between 10 and 12 seniors are served in an evening, and during the session, teams of one paralegal and one attorney interview the clients, draft documents, and execute the forms. At the end of the session, a senior citizen who has opted for all of the documents will have a simple will, a living will, a health care power of attorney, a donor registry form, and a financial power of attorney. An LASC intake staff member attends the clinics and prepares the necessary documentation to ensure clients are eligible under LSC guidelines. LASC offers an annual CLE in collaboration with PACO. Clinics are offered in nearby Madison and Licking counties.

6. Bankruptcy Bypass Clinic

Originally an initiative of the Judicially Led Bankruptcy Pro Bono Committee, the Bankruptcy Bypass clinic began in 2013. Uncollectable elderly and permanently disabled clients who contact Legal Aid expressing a desire to end creditor harassment are enrolled in a periodic brief service clinic. Students meet with clients to verify uncollectability and creditor information. After each clinic, in-house volunteers at LASC prepare and send letters to the clients’ creditors, with the express purpose of stopping the creditor or debt-collector contact. Pro bono attorneys supervise the students and answer questions as needed. LASC and SEOLS are exploring how to use technology to offer this service to clients residing in the SEOLS service area without requiring the clients to travel to meet with the Columbus-based volunteers.

7. Special Education Clinic

The Run the Race Club clinic has evolved to develop a Special Education Law focus. In-house counsel from JP Morgan Chase and attorneys from Jones Day have received training from OSLSA and Disability Rights Ohio. The clinic began early summer 2015 and has experienced a slow start in terms of client engagement. Staff have added a phone-in option for families who cannot travel to the site and have expanded outreach efforts through the use of a designated law student volunteer.

8. Fresh Start Clinics

In May 2015, LASC partnered with the Ohio State Bar Association Litigation Committee and the law firm Steptoe & Johnson, PLLC for an expungement training and pro bono clinic. LASC also worked with the Ohio Justice and Policy Center and OSBA to record and distribute a CQE CLE, which is now available to train future pro bono attorneys. In September 2015, LASC offered its first CQE clinic in partnership with Capital Law School and Akron Law School. A total of six Reentry clinics—now branded “Fresh Start” clinics were offered in 2015, including two at Capital University Law School. Law students continue to assist at each clinic. LASC now uses two Reentry volunteer students each semester to assist with administering the Reentry Program.

9. Naturalization Clinic

In collaboration with the JP Morgan Chase Day of Service in July 2015, OSLSA trained more than thirty attorneys on Naturalization law. Two pro bono clinics were offered in 2015—one at LASC and one at the Bhutanese Nepali Community Center. OSLSA staff plan to offer at least two clinics in 2016 at community partner sites.

10. Central Ohio Homeless Veterans Stand Down

Each year LASC recruits pro bono attorneys to participate in a brief advice clinic at the Central Ohio Homeless Veterans Stand Down. Stand Down is held each October at Veterans Memorial.

11. Family Empowerment Day

Each August, LASC recruits pro bono attorneys to participate with the Franklin County Child Support Enforcement Agency and other community partners in the Family Empowerment Day. Emphasis is placed on encouraging the non-custodial parent to participate in the life of the child and to deal with support issues.